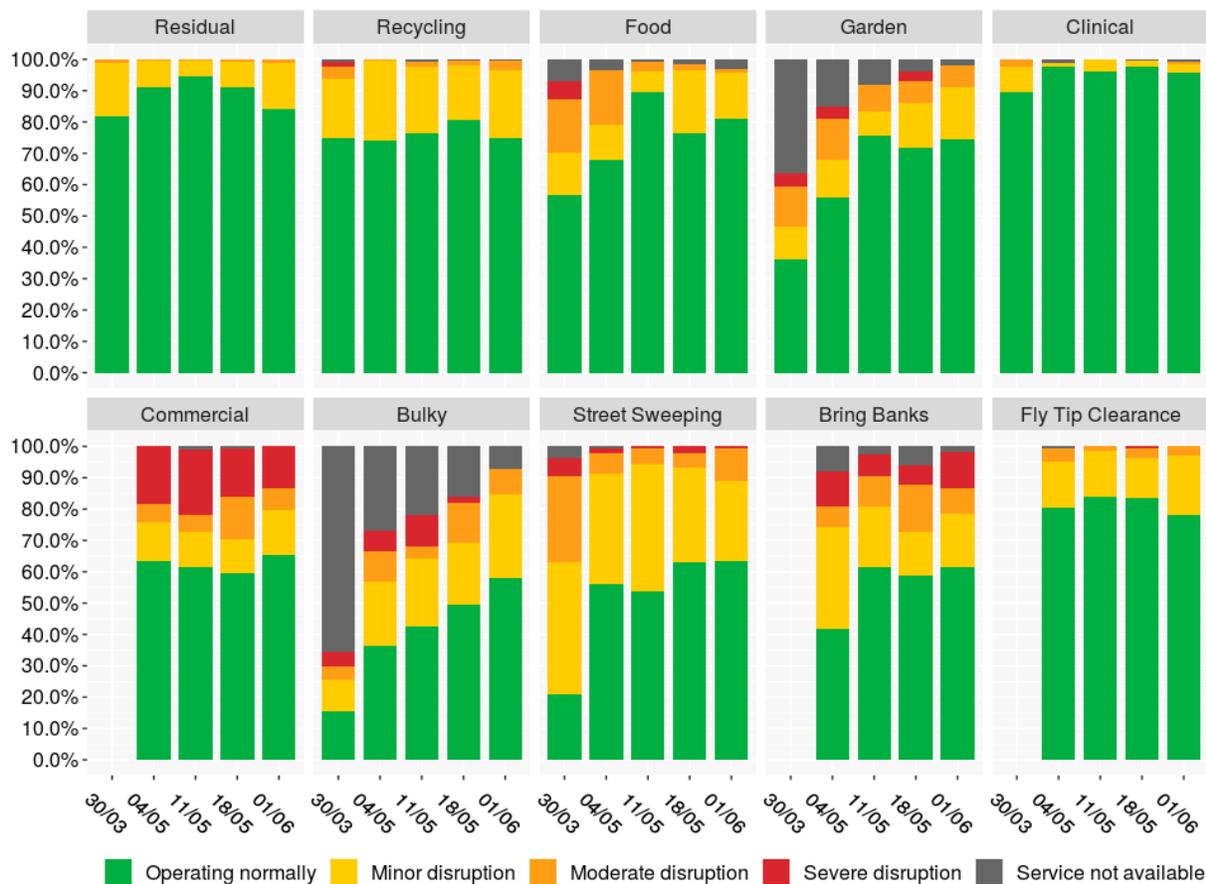


## Survey Results - Week Commencing 1<sup>st</sup> June 2020

- \* Results are based on a sample of LAs taken in the W/C 1<sup>st</sup> June 2020. The sample size varies each week and these results should be used as a general indication of levels and trends.
- \* Responses represent best reasonable estimates at the date and time the survey is completed, and for some Local Authorities (LAs), may be reported with a week's lag.
- \* Although this document is not in itself an official statistics release, it and the indicators within it, have undergone a proportionate level of quality assurance.
- \* Percentages throughout this document may not sum to totals due to rounding

## Collection Services



\*Axis dates given as 'week commencing...'

- **Residual waste:** The vast majority (84%) of Waste Collection Authorities/Unitary Authorities (WCAs/UAs) responding to our survey in the W/C 1<sup>st</sup> June 2020 and who provide residual waste collections, report these to be operating as normal. This is

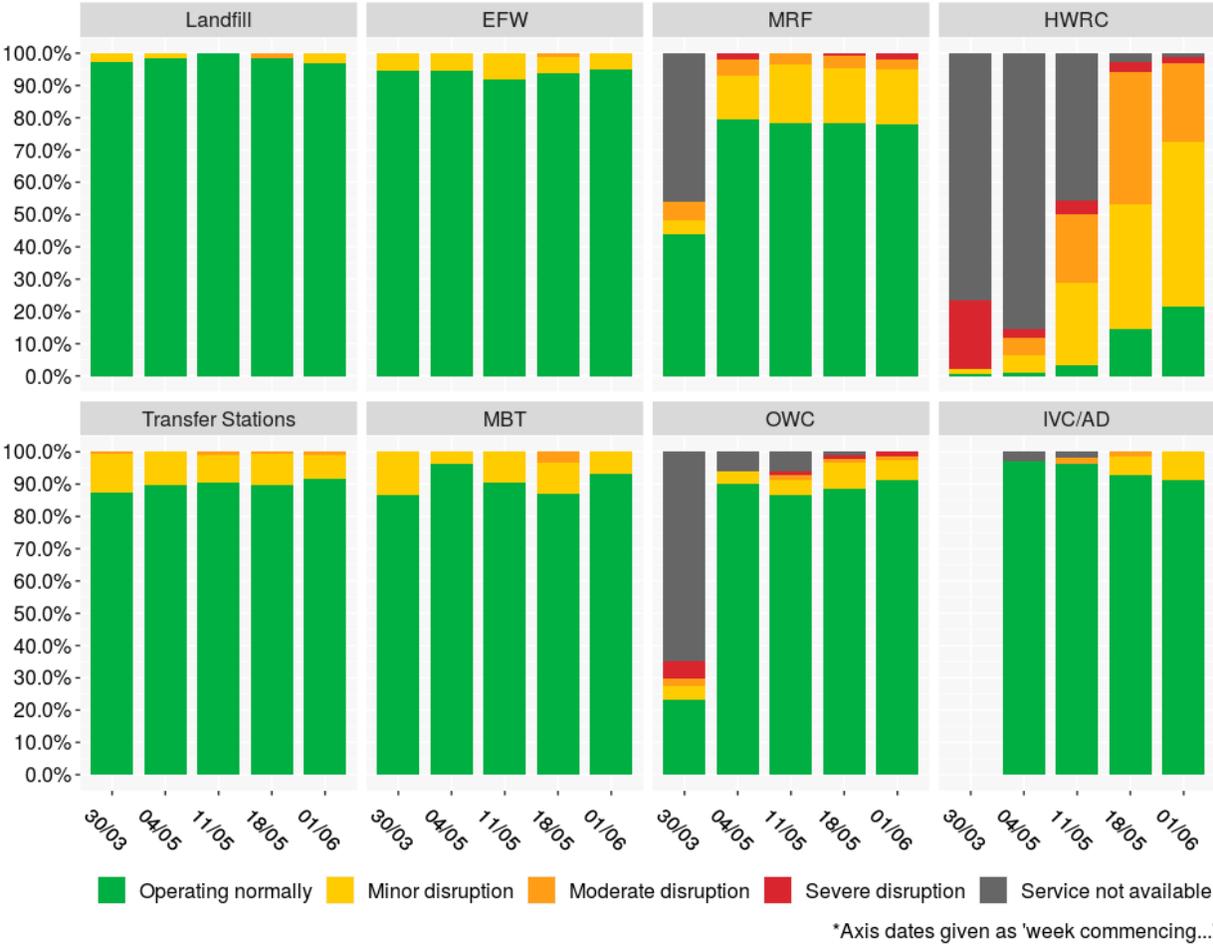
nevertheless a reduction from previous weeks. Most of the remainder reported experiencing minor disruption.

- **Recycling:** Three in four (**75%**) recycling collections are reported to be operating as normal in the W/C 1<sup>st</sup> June, while minor disruption is reported by **22%** of responding authorities.
- **Food waste:** Four in five (**81%**) LAs responding to our survey in the W/C 1<sup>st</sup> June who provide food waste collections, report these to be operating as normal. 16% of responding authorities continue to report some level of disruption.
- **Garden waste:** Almost three quarters (**74%**) of garden waste collection services are reported to be operating as normal in the W/C 1<sup>st</sup> June, with this figure slightly higher than the W/C 18<sup>th</sup> May. 2% report garden waste collection services to be severely disrupted.
- **Clinical waste:** Almost all (**96%**) clinical waste collections (generally ran in around three quarters of LAs represented in this survey) are reported to be continuing to operate as normal.
- **Commercial waste:** **65%** of LAs responding to our survey in the W/C 1<sup>st</sup> June report commercial collection services to be operating normally, an increase on previous weeks, with another **14%** reporting operating with minor disruption. For those reporting higher levels of disruption, there are more operating with severe disruption than those with moderate disruption.
- **Bulky collections:** The overall situation for bulky collections has improved incrementally since the end of March. **7%** of bulky collections are reported to be unavailable in the W/C 1<sup>st</sup> June, down substantially in relation to the W/C 18<sup>th</sup> May. The percentage of collections reported to be operating normally is **57%** in the W/C 1<sup>st</sup> June.
- **Street sweepings:** Roughly three in five (**63%**) street-sweeping and litter collection services provided by responding LAs are reported to be operating normally. **26%** are reported to be experiencing minor disruption.
- **62%** of **bring banks** are reported to be operating normally in the W/C 1<sup>st</sup> June by responding LAs. **17%** report this service to be experiencing minor disruption and **8%**, moderate disruption. **2%** report this service to be not available.
- Just under four in five (**78%**) **fly-tipping clearance** collections are reported to be operating as normal in the W/C 1<sup>st</sup> June. **19%** are reported to be in operation but with minor disruption.

	<b>Operating normally</b>	<b>Minor disruption</b>	<b>Moderate disruption</b>	<b>Severe disruption</b>	<b>Service not available</b>
<b>Residual</b>	84%	15%	1%	0%	0%

<b>Recycling</b>	75%	22%	3%	0%	0%
<b>Food</b>	81%	15%	1%	0%	3%
<b>Garden</b>	74%	17%	7%	0%	2%
<b>Clinical</b>	96%	3%	1%	0%	1%
<b>Commercial</b>	65%	14%	7%	14%	0%
<b>Bulky</b>	58%	27%	8%	7%	0%
<b>Bring Banks</b>	62%	17%	8%	12%	2%
<b>Fly-Tip Clearance</b>	78%	19%	3%	0%	0%
<b>Street Sweeping</b>	63%	26%	10%	1%	0%

# Disposal Services

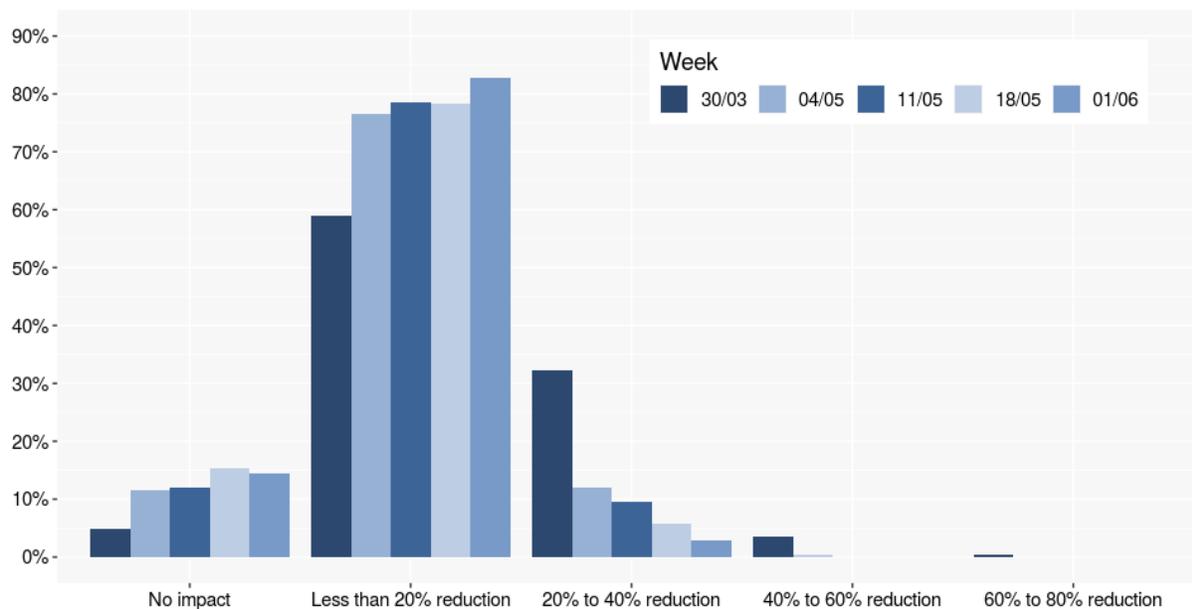


- Nearly all landfilling and Energy from Waste (EFW) disposal services utilised by LAs responding to our survey are reported to be operating as normal in the W/C 1<sup>st</sup> June 2020. This has been a relatively constant picture since the W/C 30<sup>th</sup> March.
- **Multi-Recycling Facilities (MRFs):** Greater levels of disruption have been consistently reported for recycling disposal services than residual by survey respondents, and this trend continues to be the case in the W/C 1<sup>st</sup> June. Just slightly less than four in five (78%) MRF services used by LAs responding to our survey are reported to be operating as normal, while 17% are reported to be operating but with minor disruption.
- **Transfer stations:** As in previous weeks, most transfer stations (92%) are reported to be continuing to operate without any disruption by LAs responding to our survey in the W/C 1<sup>st</sup> June.

- **Household Waste Recycling Centres (HWRCs):** 1% of LAs responding to our survey in the W/C 1<sup>st</sup> June report their HWRCs to be unavailable. Around three in four (**75%**) report minor or moderate levels of disruption among HWRCs that are in operation.
- **Mechanical Biological Treatment (MBT):** MBT services are reported to in normal operation for almost all (93%) of the relatively small proportion of responding authorities where this is a disposal service (a quarter). The remainder report experiencing minor disruption.
- **Open Windrow Composting (OWC):** OWC services are reported to be operating as normal by **91%** of responding LAs this week.
- The majority of (**91%**) **In-Vessel Composting (IVC)** and **Anaerobic Digestion (AD)** services are reported to be operating as normal by LAs responding to our survey in the W/C 1st June.

	<b>Operating normally</b>	<b>Minor disruption</b>	<b>Moderate disruption</b>	<b>Severe disruption</b>	<b>Service not available</b>
<b>Landfill</b>	97%	3%	0%	0%	0%
<b>EFW</b>	95%	5%	0%	0%	0%
<b>MRF</b>	78%	17%	3%	2%	0%
<b>HWRC</b>	21%	51%	24%	2%	1%
<b>Transfer Stations</b>	92%	7%	1%	0%	0%
<b>MBT</b>	93%	7%	0%	0%	0%
<b>OWC</b>	91%	6%	1%	1%	0%
<b>IVC/AD</b>	91%	9%	0%	0%	0%

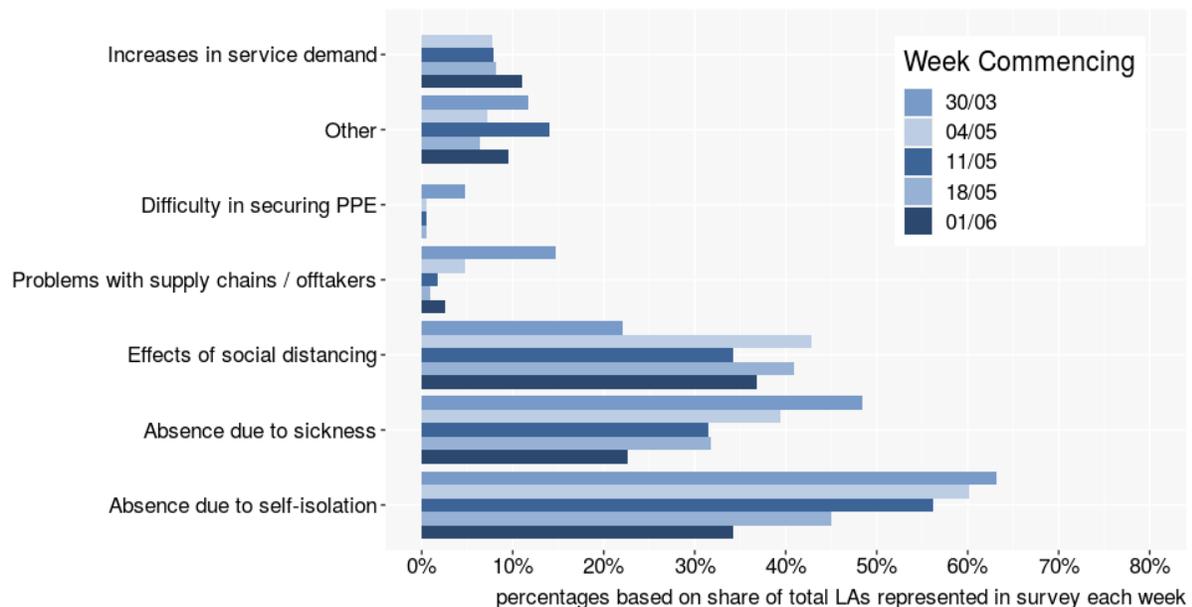
## Staff Absence Levels



- In the W/C 1<sup>st</sup> June 2020, **14%** of LAs reported experiencing 'no impact' on operational staffing levels. This figure is three times greater than that reported in the W/C 30<sup>th</sup> March, though slightly less than in the last survey (W/C 18<sup>th</sup> May)
- **82%** of LAs reported a 'less than 20% reduction' on staffing levels, a little bit higher level to the two weeks prior.
- **2%** of LAs reported a '20-40% reduction' on staffing levels and no LAs reported a greater than '20-40% reduction' in the W/C 1<sup>st</sup> June. Instances of the worst levels of disruption for staffing levels have fallen consistently since the W/C 30<sup>th</sup> March.

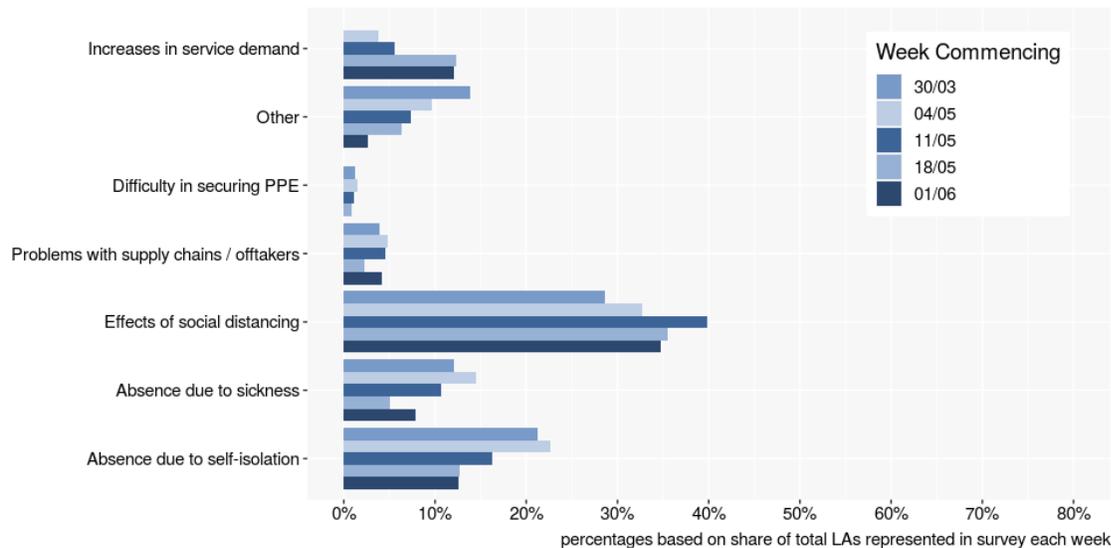
# Reasons for Service Changes

## Collection



- In the W/C 1<sup>st</sup> June, the greatest reported cause for disruption to collection services by responding LAs, where this is arising, is the **effects of social distancing**, highlighted by **37%** of LAs. This has overtaken self-isolation as the greatest reported cause for disruption, which was identified by **34%** of responding LAs in the W/C 1<sup>st</sup> June.
- **Absence due to sickness** is reported to be a cause for disruption to collection services by **23%** of LAs, a smaller percentage in relation to our last survey in the W/C 18<sup>th</sup> May.
- As in the two weeks prior, roughly one in ten (**11%**) LAs responding to our survey in the W/C 1<sup>st</sup> June continue to highlight **major increases in demand for services** as a cause for disruption to collection services.
- **Problems with offtakers** were identified by **3%** of LAs as a cause for disruption, with this figure having fallen incrementally each week. For those experiencing problems with offtakers, the material stream impacted is reported to be co-mingled waste (cans/plastics/fibre/glass). The sole reason reported for this issue was limitations on volumes of waste being accepted by offtakers, with this causing LAs to be unable to place 'under 15% of materials'.
- **'Other reasons'** for disruption were highlighted by **9%** of LAs.

## Disposal



- The **effects of social distancing** continue to be the greatest reported cause of disruption to disposal services among responding LAs, reported by **35%** in the W/C 1<sup>st</sup> June.
- **Staff absences due to self-isolation**, the next greatest reported reason, has been highlighted by **13%** of responding LAs as a cause for disruption. This figure is down about 50% in relation to the W/C 30<sup>th</sup> March.
- **Staff absences due to sickness** is the third highest reported cause of disruption to disposal services, reported by **8%** of responding LAs in the W/C 1<sup>st</sup> June.
- **12%** of responding LAs highlighted **major increases in service demand** as a cause for disruption to disposal services.
- **Problems with supply chains/off-takers** were highlighted by **4%** of respondents in the W/C 1<sup>st</sup> June. For those experiencing supply chain problems at the disposal stage, the waste stream impacted is co-mingled materials (cans/plastics/fibre and glass). The sole reason reported for this issue was limitations on volumes of waste being accepted with this causing LAs to be unable to place 'under 15% of materials'.
- **Other reasons** were highlighted by **3%** of LAs.

## Changes in Waste Arisings

### (Excluding Withdrawn Services)

	+100% increase	50-100% increase	20-50% increase	0-20% increase	No impact	0-20% decrease	20-50% decrease	50-100% decrease
Residual	0%	5%	27%	59%	7%	0%	1%	1%
Recycling	0%	7%	37%	44%	9%	1%	1%	1%
Food	0%	3%	22%	43%	18%	11%	0%	1%
Garden	3%	13%	34%	29%	12%	9%	0%	0%
Clinical	0%	0%	1%	2%	96%	0%	1%	0%
Commercial Waste	0%	0%	0%	0%	18%	18%	40%	24%
Bulky	1%	2%	5%	18%	38%	23%	12%	1%
Bring Banks	2%	3%	6%	43%	24%	6%	6%	9%
Fly-Tip Clearance	1%	6%	18%	34%	36%	4%	2%	0%
Street Sweepings/ Litter	0%	1%	7%	14%	40%	21%	15%	2%

- **Residual:** The vast majority (**91%**) of LAs represented in our survey in the W/C 1st June continue to report higher than usual residual waste arisings. **59%** reported increases to be in the region of '0-20% greater than normal', **27%** reported increases to be in the region of '20-50% greater than usual', and **5%** reported waste arising levels to be '50-100% 'greater than usual'.
- **Recycling:** **88%** of LAs responding to our survey in the W/C 1<sup>st</sup> June reported recycling waste arisings to be greater than usual, with most reporting increases to be in the region of '0-20%'.
- Higher than usual arisings of collected **food** and **garden waste** are reported by **69%** and **89%** of LAs, respectively. Almost a fifth (18%) report arisings to be about the same for food waste stream, whereas only 12% report that for garden waste
- **Around two fifths (38%)** of LAs report **bulky waste** collection tonnages to be 'about the same' this week, with **36%** reporting collected tonnages to be less than usual, while **26%** report greater than usual collected tonnages.
- **The vast majority (96%)** of LAs continue to report collected **clinical waste** arisings to be at a similar level to what is typical.

- Over half of authorities (**54%**) reported a greater than usual level of collected waste from **bring banks**.
- **Fly-tip clearance:** Approximately three in five responding LAs (**58%**) report greater than usual volumes of collected fly-tipped waste, similar to two weeks prior (**57%**). **34%** report increases to be in the region of '0-20%' and **18%** '20-50%'. Roughly a third (**36%**) of respondents reported collected tonnages were as typical.
- **Commercial:** **82%** of respondents highlighted a reduction in collected commercial waste arisings relative to usual. This is a smaller percentage to previous weeks.