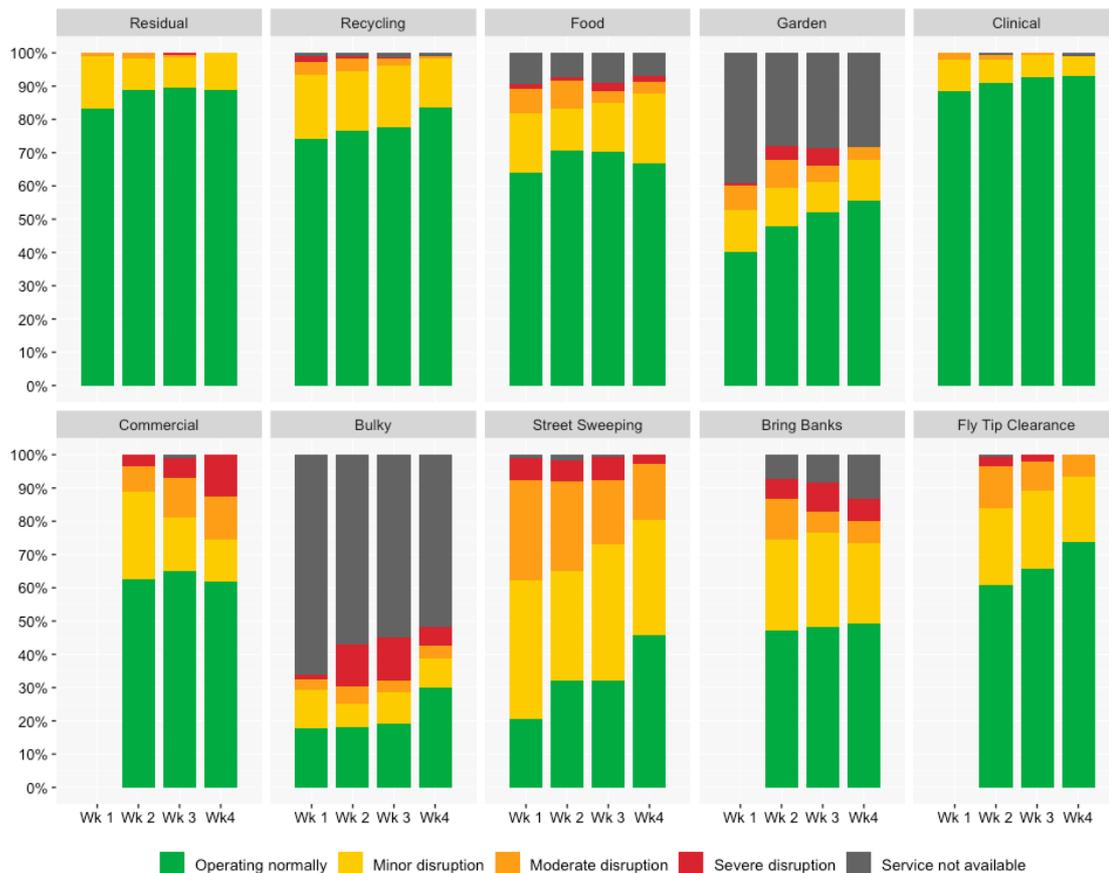


Survey No 4 Results – Week Commencing 20th April 2020

- * Survey releases: Week 1 = W/C 30/03/20, Week 2 = W/C 06/04/20, Week 3 = W/C 13/04/20, Week 4 = W/C 20/04/20
- * Unless stated otherwise, percentages in this document are based on the share of responses provided (excluding those highlighting a service as 'not applicable') rather than a share of total authorities represented within the survey. Work is currently being undertaken to move towards percentages being based on total authorities represented, and changes will be backdated once this is completed. Percentages throughout may not sum to totals due to rounding.
- * Survey responses represent best reasonable estimates at the date and time the survey is completed. These should be taken as a broad indication of the current situation and trends.
- * Although this document is not in itself an official statistics release, it and the indicators within it, have undergone a proportionate level of quality assurance.

Collection Services



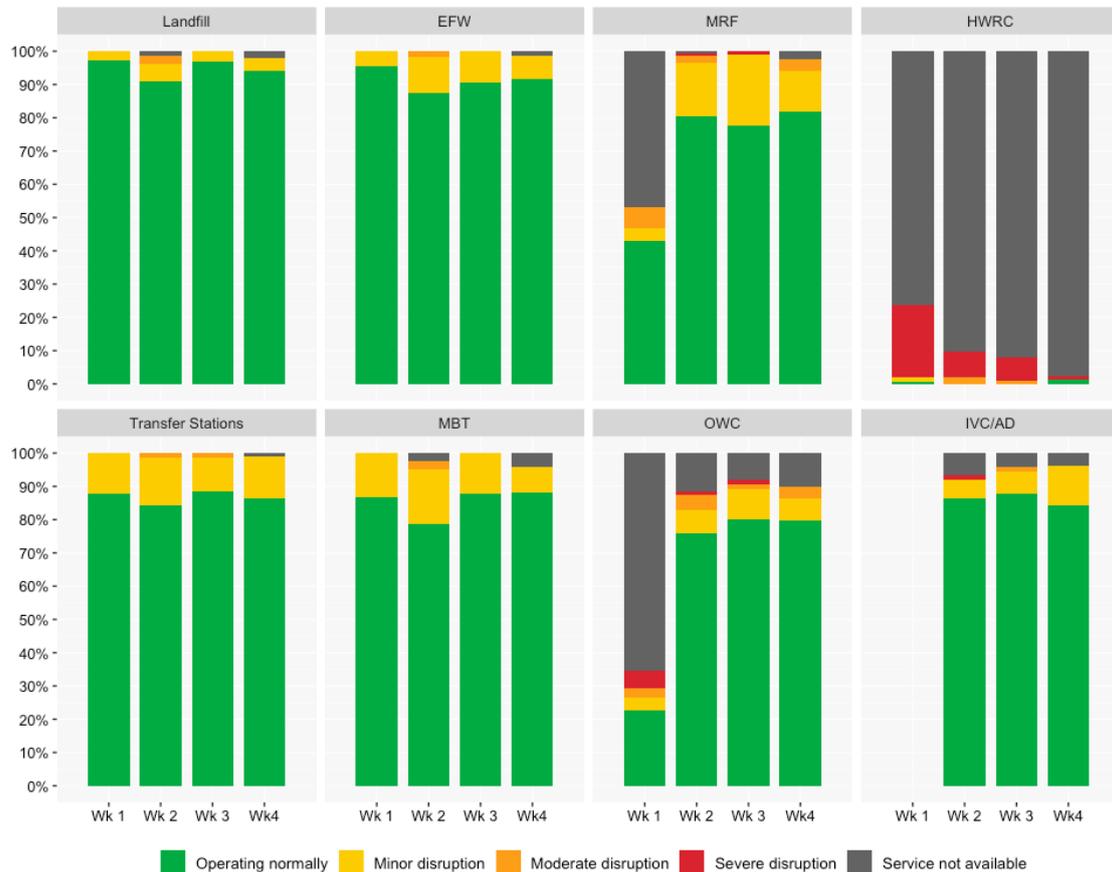
- **Residual waste:** The vast majority (**89%**) of respondents who provide this collection service continue to report that residual waste collections are operating as normal. The remainder are reported to be in operation, but with minor disruption.

- **Recycling:** 4 in 5 (**83%**) recycling collections are reported to be operating as normal. This figure has improved week-on-week since the W/C 30th March. Minor disruption is reported in **15%** of responding Waste Collection Authorities/Unitary Authorities (WCAs/UAs) where this is a provided service. 1% of recycling collections are reported to be withdrawn.
- **Food waste:** Roughly two-thirds of food waste collections (**67%**) are reported to be operating as normal, while 21% are reported to be operating, but with minor disruption. The percentage of responding authorities having withdrawn collection services or experiencing severe disruption has remained roughly constant in the last weeks. Food is typically collected in about half of relevant collection authorities.
- **Garden waste:** Over half (**56%**) of garden waste collection services are reported to be operating as normal. This figure has improved week-on-week. The percentage withdrawn, on the other hand, (**28%**) has been roughly constant over the last three weeks.
- **Clinical waste:** The vast majority (**93%**) of clinical waste collections (generally ran in around three quarters of responding authorities) continue to operate as normal, with most of the remainder operational but experiencing minor disruption (**6%**).
- **Commercial waste:** Three quarters of responding WCAs/UAs (**75%**) reported commercial collected services to be either operating normally or operating, but with minor disruption this week. A quarter (**25%**) have reported experiencing either moderate or severe disruption, double the percentage reported in Week 2.
- **Bulky collections:** Although this figure has fallen since the survey began, over half of bulky waste collections are reported to remain withdrawn (**52%**). Nevertheless, the percentage operating normally this week stands at **30%**, almost double that reported in the W/C 30th March.
- **Street sweepings:** **46%** of street-sweeping and litter collection services are reported to be operating normally. Around a third (**35%**) are reporting minor disruption, while **17%** are reporting moderate disruption levels.
- Three quarters (**73%**) of **bring banks** are reported to be operating normally or experiencing minor disruption. Bring banks are reported to be unavailable by approximately one in ten respondents (13%), with this figure having increased since survey reporting for this service began.
- **74%** of **fly-tipping clearance** collections are operating as normal, with this percentage having increased week-on-week. **20%** are reported to be in operation, but with minor disruption.

	Operating normally	Minor disruption	Moderate disruption	Severe disruption	Service not available
Residual	89%	11%	0%	0%	0%
Recycling	83%	15%	1%	0%	1%
Food	67%	21%	4%	2%	7%
Garden	56%	12%	4%	0%	28%
Clinical	93%	6%	0%	0%	1%
Commercial	62%	13%	13%	13%	0%
Bulky	30%	8%	4%	6%	52%
Bring Banks	49%	24%	7%	7%	13%

Fly-Tip Clearance	74%	20%	7%	0%	0%
Street Sweeping	46%	35%	17%	3%	0%

Disposal Services

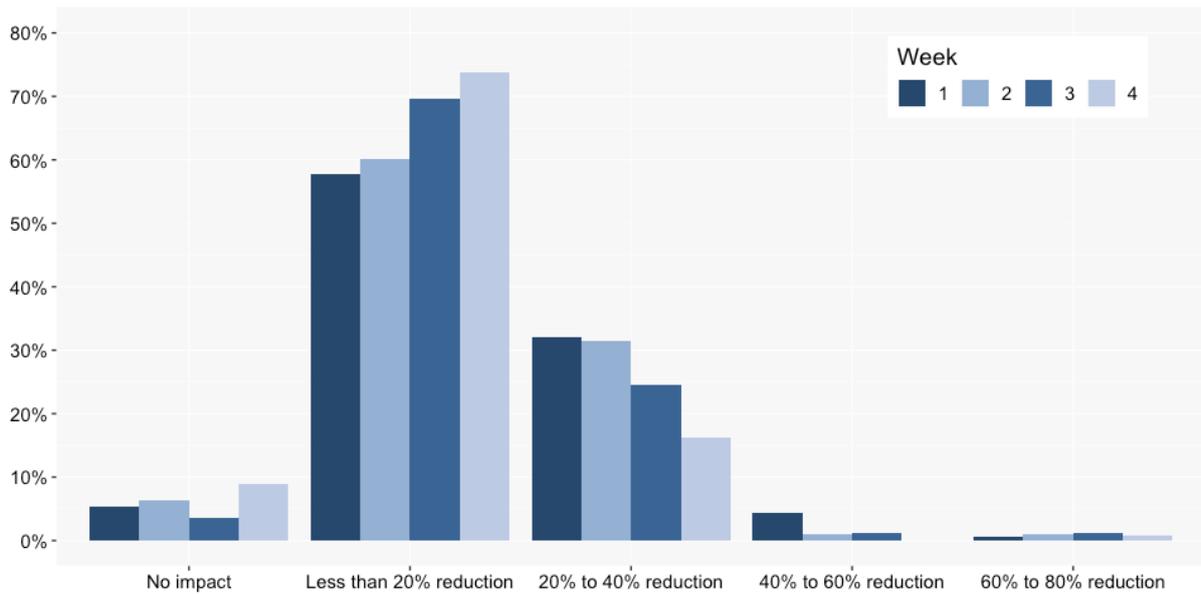


- The vast majority of landfilling and Energy from Waste (EfW) disposal services are reported to be continuing to operate as normal (**94%** and **92%**, respectively) in the W/C 20th April. **2%** of respondents report their landfilling services to be unavailable, while this is reported to be the case for **1%** of EfW services.
- **Multi-Recycling Facilities (MRFs):** Approximately 4 in 5 (**82%**) MRF services are reported to be operating as normal this week, a similar figure to the last two weeks. **12%** are reported to be operating, but with minor disruption, **4%** with moderate disruption and **2%**, unavailable.
- **Transfer stations:** For the most part, transfer stations are reported by responding authorities to be continuing without any disruption (**87%**) this week, while **12%** of respondents report experiencing a minor level of disruption.
- **Household Waste Recycling Centres (HWRCs):** Nearly all HWRCs are now reported to be unavailable (**98%**), a figure that has increased week-on-week. **1%** reported HWRC services to be severely disrupted, while a very small percentage (**1%**) are reported to be operating normally.

- **Mechanical Biological Treatment (MBT):** A similar picture to last week. MBT services are reported to operating normally for most (**88%**) of the relatively small proportion of responding authorities where this is a disposal service (a quarter). MBT services are reported to be unavailable in **4%** of responses.
- **Open Windrow Composting (OWC):** The percentage of OWC services reported to be operating as normal is **80%**. One in ten OWC services (**10%**) are reported to have been withdrawn.
- The picture for **In-Vessel Composting (IVC)** and **Anaerobic Digestion (AD)** services has remained relatively constant since this survey began. **84%** are reported to be operating as normal in the W/C 20th April, while **12%** are reported to be operating, but with minor disruption. **4%** of responses reporting this service having been withdrawn.

	Operating normally	Minor disruption	Moderate disruption	Severe disruption	Service not available
Landfill	94%	4%	0%	0%	2%
EFW	92%	7%	0%	0%	1%
MRF	82%	12%	4%	0%	2%
HWRC	1%	0%	0%	1%	98%
Transfer Stations	87%	12%	0%	0%	1%
MBT	88%	8%	0%	0%	4%
OWC	80%	7%	3%	0%	10%
IVC/AD	84%	12%	0%	0%	4%

Staff Absence Levels

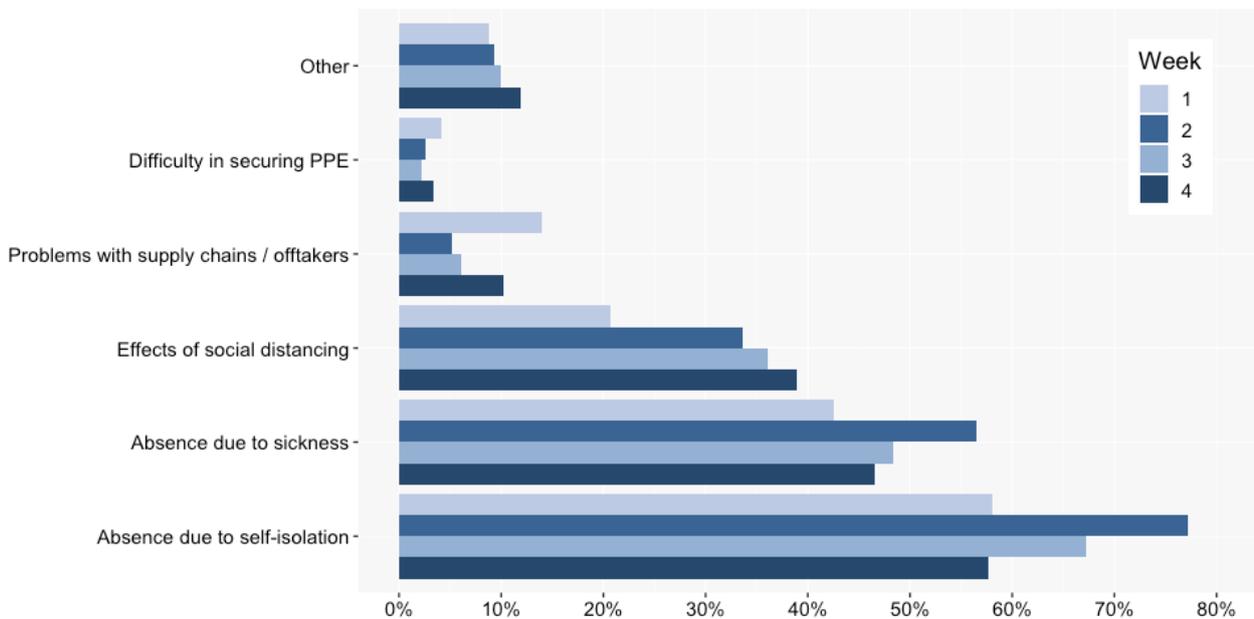


- In the W/C the 20th April, a greater percentage of respondents (**9%**) report having 'no impact' on operational staffing levels than in previous weeks.
- **74%** of respondents reported having a 'less than 20% reduction' on staffing levels.
- The percentage of respondents reporting experiencing 'no impact' or 'less than 20% reduction' is the highest since this weekly survey began.
- Only **1%** of responding authorities have reported experiencing the highest levels of impact on staffing levels this week, i.e. a '40% to 60% reduction' or '60% to 80% reduction'. This percentage has remained relatively constant over the last three weeks.
- **16%** of respondents reported having a '20-40% reduction' on staffing levels, which is around half that reported in the W/C 30th March.

Reasons for Service Changes

Collection

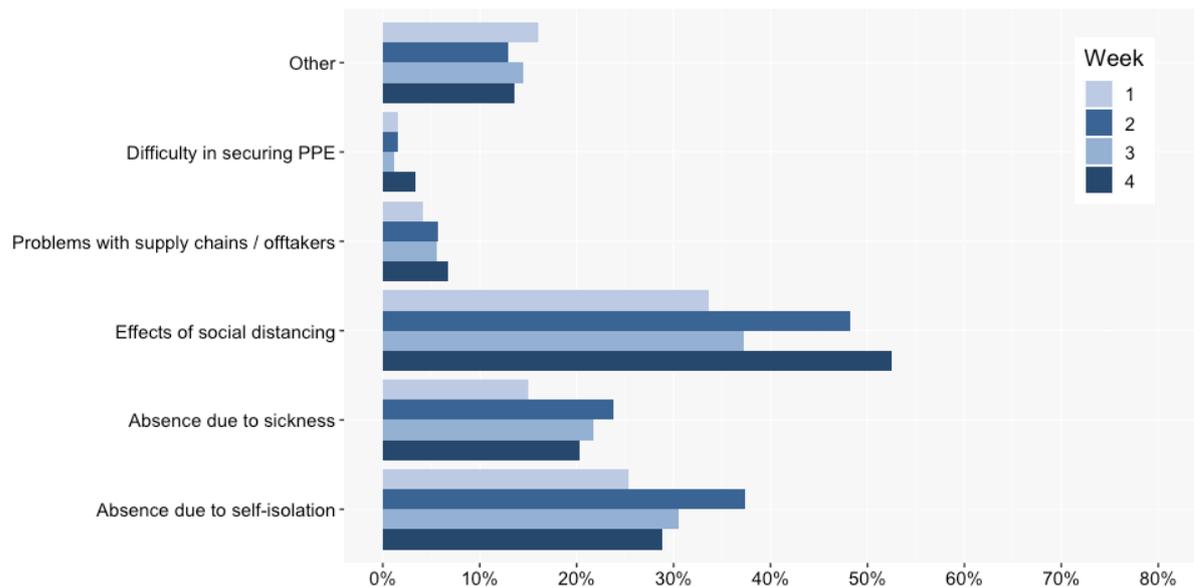
- The presentation of responses to this question differs to last week's summary, where percentages were based on the share of total responses given to the question. Here, responses are now based on the share of total weekly survey responses received and this has been backdated to previous weeks to ensure comparability.



- In the W/C the 20th April, the greatest reported cause for disruption to collection services continues to be **staff absence due to self-isolation**, highlighted by almost two-thirds (**58%**) of respondents. The share of respondents identifying this factor has nevertheless fallen since the W/C 6th April, when it was at its highest.
- Staff absences due to sickness** is the next greatest reported cause for disruption to collection services, reported by **47%** of respondents this week. This figure has also fallen since the W/C 6th April.
- The **effects of social distancing** are reported to be a cause for disruption to collection activities for **39%** of respondents, a category which has grown each week.
- Difficulties in securing PPE** are identified in **3%** of responses as a cause for disruption (with minor, rather than severe disruption due to PPE shortages being reported in most instances), while **problems with offtakers** were identified by **10%** of respondents.
- Other reasons**, which were provided by **12%** of respondents, included additional volumes of waste being collected, bulky collections being classified as nonessential and therefore withdrawn, HWRC closures being counterbalanced by additional collections and trade customers cancelling commercial contracts.

Disposal

- The presentation of responses to this question differs to last week's summary, where percentages were based on the share of total responses given to the question. Here, responses are now based on the share of total weekly survey responses received and this has been backdated to previous weeks to ensure comparability.



- The **effects of social distancing** continue to be the greatest reported cause of disruption to disposal services (reported by **53%** of survey respondents this week). This is likely to be, at least partially, due to the continued impacts of social distancing on HWRC closures. This figure is up from 34% in the W/C 30th March.
- Staff absences due to self-isolation**, the next greatest reported reason, are highlighted by roughly a quarter of survey respondents (**29%**) as a cause for disruption.
- Staff absences due to sickness** are reported to be a cause of disruption by **20%** of respondents.
- Difficulties in securing PPE** are reported to be a cause of disruption to disposal services by **3%** of respondents (with minor disruptions due to PPE shortages being reported in most instances), while **problems with supply chains/offtakers** are highlighted by **7%**.
- Other reasons (14%)** identified as a cause for disruption to disposal services include HWRC services being withdrawn and the reprioritisation of staff to frontline services. In addition, increased volumes of household waste being collected have been cited as a cause for disruption for some respondents, while for others, a reduction in feedstock has been reported as problematic, such as for Energy from Waste operations due to a contraction in commercial waste production. Reductions in the quality of recycled material being delivered for sorting has also been identified.

Change in Waste Arisings

Excluding Withdrawn Services

	>100% increase	50-100% increase	20-50% increase	0-20% increase	No impact	0-20% decrease	20-50% decrease	50-100% decrease
Residual	1%	12%	29%	50%	6%	2%	0%	1%
Recycling	2%	9%	34%	44%	9%	2%	0%	1%
Food	2%	8%	20%	45%	14%	6%	0%	4%
Garden	3%	21%	36%	26%	11%	3%	1%	0%
Clinical	0%	0%	4%	10%	84%	1%	1%	0%
Commercial Waste	0%	0%	0%	0%	6%	16%	34%	44%
Bulky	0%	0%	4%	13%	44%	10%	12%	17%
Bring Banks	0%	8%	17%	27%	31%	5%	3%	8%
Fly-Tip Clearance	0%	5%	23%	30%	28%	6%	6%	3%
Street Sweepings/ Litter	0%	2%	5%	5%	30%	36%	17%	5%

- **Greater than usual waste arisings across many waste streams are being reported. Notable exceptions include bulky waste, street sweepings and commercial waste.**
- **Residual:** Almost all (**92%**) respondents have reported higher than usual residual waste arisings in the W/C 20th April, an increase on the week prior, when the equivalent figure was 87%. **50%** reported increases to be in the region of '0-20% greater than normal', **29%** reported increases to be in the region of '20-50% greater than usual', and **12%** reported waste arising levels to be '50-100%' greater than usual.
- **Recycling:** **88%** of respondents reported recycling waste arisings to be greater than usual, a similar level to last week.
- Higher than usual arisings of collected **food** and **garden waste** have been reported by **76%** and **85%** of respondents, respectively. These are both an increase on last week. Around one in ten report arisings to be the same as usual across these waste streams.
- **83%** of respondents report **bulky waste** collections to be less than usual or about the same this week. A similar percentage of **street sweeping/litter collections** are reported be less than usual or about the same (**88%**). This picture is similar to previous weeks.
- This week, **84%** of respondents have reported collected **clinical waste** arisings to remain the same as usual, with this figure having remained around this level throughout the duration of the survey.
- **53%** of authorities report a greater than usual level of collected waste from **bring banks**, an increase on last week (45%). Simultaneously, a lesser percentage than last week are reporting collected tonnages to have remained the same.
- **Fly-tip clearance:** The same percentage of respondents as last week have reported greater than usual tonnages of collected fly-tipped waste (**58%**). The **28%** of respondents reporting no impact this week is less than that previously (36% in Week 2).

- **Commercial:** 94% of respondents highlighted a reduction in collected commercial waste arisings. This is a similar percentage to previous weeks. No respondent has reported an increase in collected tonnages of commercial waste.